

Online Banking Set-Up

1. Go to 1stgeneral.com – click the It'sMe247 Online Banking Logo



2. Your Username will be your member number/account number and the password will be the the last four numbers of your Social Security Number and your four-digit birth year (ex:2018). Your password should look something like 12342018.

Two side-by-side screenshots of the "Secure Online Banking login" page. Both pages have an orange background and a yellow padlock icon. The text "Secure Online Banking login" is at the top. Below it, a message says "If you have not set up your username, please enter your member number." A "PIB Personal Internet Branch protected" logo is in the top right. The left screenshot shows empty input fields for "Username:" and "Password:". The right screenshot shows "000001" in the "Username:" field and "....." in the "Password:" field. Both pages have a blue "Login" button and a "Forgot Password" link at the bottom.

3. Now that you've logged in, the system will ask you to change your password.

Change My Password

What are the requirements for my password?

- ✓ Your password must be at least 8 characters long, and you can use up to 256 characters.
- ✓ Combine at least three out of the following four choices: upper case letter, lower case letter, number, and a special character.
- ✓ A special character is any one of the following: `~!@#\$%&*()_+}{|:;?/<.>.\-`
- ✓ Your password is **case sensitive**.
- ✓ Your Online Banking password is **not** the PIN used for voice access.

Type your new password:

 ✓ Strong

Retype your new password:

Change My Password

Helpful Hints for Safe Passwords

- Make each new password completely unique; do not use a previous password.
- Passwords should not be similar to your account number.
- Do not create a password using personal information that is not secret, such as a child's name, birthdate or pet's name.
- Passwords should not read the same backward and forward. For example, don't use "123321" or "MADAM" because it reads the same backward and forward.

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4. The system will now instruct you to choose THREE security questions.

My Security Questions

 Your password has been successfully changed.

 Your security answers must be set before you continue.

Security Questions will be used when we need to verify your identity. For example, we'll ask you these questions if you forget your password and want to have it reset online.

 *Note: For the first two questions you must select from a predetermined list of questions. For the third question, you may pick from a list or compose your own.*

Security Question 1:

What is your mother's maiden name? ▾

My Answer:

Security Question 2:

What is your favorite flower? ▾

My Answer:

 [Select From A List Of Questions](#) [Compose My Own Question](#)

Security Question 3:

What is the model of your first car? ▾

My Answer:

[Save My Questions](#)

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5. You're almost done! Now, you just need to choose a username!

Create My Username

 You do not yet have a username. You must set one up before proceeding to your accounts.

It's Me 247 requires that you set up a username to use instead of your account number when you log in to work with your accounts. This helps keep your account number more private. Use a combination of letters and numbers (and spaces, if you want) to create a name that's easy for you to remember.

Type your new username:

Helpful Hints for Usernames

- Usernames are from 1 to 20 characters.
- Usernames may contain only letters and numbers. No special characters are allowed.
- Usernames may not start or end with a space.
- Usernames are NOT case sensitive.
- Usernames may NOT be all numbers.
- Usernames may NOT contain your account number.
- Usernames may NOT contain your first or last name.
- Use a word or phrase that is meaningful to you so you can easily remember it. Using a combination of letters and numbers increases the security level even more.

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6. Congrats! You're ready to use your online banking!

First General CU

HELP ? CONTACT US LOGOUT X

FGCU
First General
Credit Union

Info Center My Accounts New Accounts Pay & Transfer My Documents Go Mobile

My Account

Valued Member
Switch Memberships

Rewards

SILVER
Earned Last Month 265
View Point Details

Messages

Messages

Members

BANKING ON THE GO
WITH MOBILE WEB BANKING

ACCOUNT SUMMARY | I'M A SILVER MEMBER

Share accounts

Account	Name	Available Balance	Actual Balance	Last Transaction	Accrued Dividends
000	PRIMARY SAVINGS	\$0.00	\$10.00	12/19/2018	\$0.00
100	BASIC CHECKING	\$1.43	\$1.43	12/19/2018	\$0.00
ACCOUNT TOTALS		\$1.43	\$11.43		\$0.00

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