Security Statement

Our credit union is constantly concerned about our member's critical information and privacy. With this in mind, we have the following security services installed on our Internet server:

- Each server is behind a Firewall.
- A SSL Certificate is installed on our site through the Let's Encrypt Certificate Authority.
- Our website is hosted in a SSAE 16 Certified Data Center
- Our website data center is armed and rock solid with the latest in security software.
- We provide proactive server management. Our servers are heavily monitored for any suspicious activity or potential outage,
- Each server runs proprietary software that constantly monitors the servers for unauthorized use and attempts to "hack" into information.
- Administrators are contacted when forced attacks are committed, and countermeasures can be applied to stop these instances.
- All administrative activity requires user login and authentication. All administrative updates are logged into files that can be reviewed later.
- Traffic between the web server and its visitors is protected by SSL encryption.
- We have what is considered to be the strongest and most secure web server software on the market.

If you link to another site from any of our pages, you are leaving our site pages, and we cannot be held responsible for any information that may be gathered at a linked site. Links from our website are provided for your convenience only. These linked sites are separate from our credit union's website. We are not responsible for the content or availability of any linked third party websites or the privacy practices of such third parties. In addition, a link from our website to another does not indicate that First General Credit Union endorses the services or policies of such third party websites. You should always investigate the information practices of all websites that you access and carefully examine the privacy policies of any websites linking to or from our website. Information collected from the linked websites will be subject to the information practices of those websites.